

Coley Care & Systems Consulting LLC

Empowering organizations through expert program management, workforce development, healthcare operations, and quality improvement.

Company Overview

Coley Care & Systems Consulting LLC is a woman-owned consulting firm that provides strategic consulting, training, and operational support to healthcare, human services, nonprofit, education, and government organizations. We help clients strengthen operations, improve service delivery, develop staff capacity, and achieve measurable outcomes through evidence-based practices and practical, innovative solutions.

Core Competencies

- Program management and implementation
- Healthcare operations consulting
- Care management and care coordination
- Workforce development and staff training
- Learning and development programs
- Quality improvement and performance management
- Documentation compliance and audit readiness
- Program evaluation and outcomes measurement
- Community engagement and outreach
- Strategic planning and technical assistance

Differentiators

- The founder holds Master of Education (M.Ed.) and Licensed Master Social Worker (LMSW) credentials.
- More than 10 years of leadership experience across healthcare, social services, education, and community-based organizations.
- Expertise in Medicaid managed care, population health, and social determinants of health.
- Proven success in designing and delivering workforce development and training initiatives.

- Experience leading multidisciplinary teams and cross-sector partnerships.
- Strong background in quality improvement, compliance, and operational excellence.

Past Performance Highlights

- Improved documentation compliance and operational performance within a managed care environment.
- Led programs serving hundreds of individuals and families across healthcare and social service settings.
- Managed and supported grant-funded initiatives totaling more than \$750,000.
- Developed and facilitated staff training, onboarding, and professional development programs.
- Supported community-based initiatives focused on health equity, housing stability, and access to care.

Target Clients

- Federal, state, and local government agencies
- Healthcare organizations and health plans
- Medicaid managed care organizations
- Nonprofit and community-based organizations
- Educational institutions
- Public health organizations

NAICS Codes

- **541611** – Administrative Management and General Management Consulting Services
- **611430** – Professional and Management Development Training
- **541618** – Other Management Consulting Services
- **624190** – Other Individual and Family Services
- **621330** – Offices of Mental Health Practitioners (except Physicians)

Contact Information

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